



Adoption Center  
for Family Building  
*"Adoptions with Heart"*

Dear Friends,

Thank you for your interest in Adoption Center for Family Building. We are a small, private agency facilitating adoptions since 1988. Most of our staff has been touched by adoption either as an adoptive parent, birthparent, or adoptee. Our personal experiences influence our philosophy toward adoption and the way we deliver services. Our main service goal is to empower both birthparents and prospective adoptive parents to make and carry out an adoption plan that feels comfortable.

If you would like to take the first step in the process, please schedule an initial consultation with our Director. This consultation takes about three hours, and the fee is \$375.00. During this meeting, we obtain information from you, and discuss your options. We are only one of your options and will gladly speak to you about other resources and avenues to adoption. The main goal of the initial consultation is to enable you to determine the best plan for you by exploring all the options available, their advantages and disadvantages. Also, we will help you to avoid those avenues that will waste your time, energy, and financial resources.

Again, thank you for your interest in Adoption Center for Family Building. Please call with any questions or refer to our website at [www.centerforfamily.com](http://www.centerforfamily.com)

Sincerely,

*Linda Fiore*

*Executive Director*

Dear Prospective Adoptive Parent,

Thank you for visiting Adoption Center for Family Building. We invite you to “like us” on our Facebook page. This will keep you updated on our news, events and adoption information.

The Staff of Adoption Center for Family Building





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## Frequently asked questions

*What is unique about the Adoption Center for Family Building and what services do you offer?*

Adoption Center for Family Building is a small, non-profit, open adoption agency licensed in Illinois and Indiana. Our goal is to empower birth and adoptive families to make sound choices for themselves. Most of our placements occur when an expectant mother contacts this agency about making an adoption plan for her unborn baby. We also offer agency-assisted adoptions for families connecting with an expectant mother through their own networking. When needed, we provide home study services only for interstate and/or private adoptions. We are a full-service adoption agency offering:

### **Adoptive Families in Illinois and Indiana**

Home studies, placement and post placement services, adoption counseling, reports to the court, interstate services, agency assisted adoptions, training

### **Birth parents in Illinois and Indiana:**

Options counseling, adoption information, education and support, open and closed adoptions, choice of adoptive families, assistance with living expenses, transportation to doctors/clinics, hospital arrangements, post placement support and counseling, assistance applying for entitlement programs, assistance in finding medical care or housing



*Who are the children available to adopt?*

Mostly newborns of many different races and ethnic backgrounds. The infants we place for adoption are Caucasian, Biracial, African American, Latino, Asian and Multiracial.

*Do you have babies available for adoption now?*

We have an active list of families waiting to adopt. We share the profiles of waiting families with expectant mothers (and birth fathers) who choose the adoptive family for their baby. When an expectant mother has chosen a family, we provide the family with all the relevant information that is available. The adoptive family may speak with the expectant mother, and a "match" meeting would be arranged by the counselor. When both sides agree to move forward, we consider them "matched".

*How long is the wait to adopt a baby?*

From 1996 through 2018, the average wait to adopt was just over one year. The average wait time in 2019 and 2020 was just under 16 months. The average wait time in 2021 was just over 20 months.

*Do you offer birth mother counseling services?*

Yes, we offer adoption counseling services to birth parents throughout Illinois and Indiana. Case management and counseling services are available to birth mothers before, during and following an adoptive placement. The counselor presents the expectant mother with waiting adoptive families that meet her requirements. All services are tailored to the client's needs. The counselor may help the expectant mother find a doctor or clinic, apply for community and government entitlement programs, and deal with issues of grief and loss. We are also able help her with living expenses during the pregnancy and for a few weeks following the placement. Our counselors meet with expectant mothers in their home, at the hospital or in other convenient locations.

*How many children have you placed for adoption?*

In 2020, the agency was involved in the placement of 31 infants. In 2021, the agency was involved in the placement of 19 newborns.

*Where do most of the birth mothers reside?*

In 2021, 89% of the birth mothers resided in either Illinois or Indiana. Adoption Center for Family Building offers free, confidential services to expectant mothers in Illinois and Indiana. If an expectant mother resides in another state, we work with her through the pregnancy, but the placement must be facilitated by an agency and/or attorney in her home state.

*Who is eligible to adopt?*

The minimum age to adopt a child through this agency is 25 years old. Adopting parents must be emotionally and financially stable, and able to meet all home study criteria. Adoption Center for Family Building has fewer restrictions than traditional adoption agencies. We work with married couples and singles, ranging in age from 25 to 50. Our clients represent many different ethnic and religious groups, including Catholic, Protestant, Evangelical Christian and Jewish. Many of the couples we work with already have at least one other child.

*Do you place children with families who reside in states other than Illinois and Indiana?*

Yes, every year we place a few babies for adoption with families who are not residents of Illinois or Indiana. Families residing outside of Illinois and Indiana must be ready to adopt, as demonstrated by a valid home study completed in their own state.

*Do you work with birth mothers outside of Illinois or Indiana?*

Yes. When a birth mother does not reside in Illinois or Indiana, we assist her in finding an adoptive family for her baby, and we identify experienced professionals in her home state to ensure that she receives competent counseling services and legal representation.

*What will we know about the baby's health before the placement?*

The Center obtains family social and medical history from both birth parents, whenever possible. Pre-natal records are typically requested from the physician or clinic. The baby's medical records are usually available at discharge from the hospital. The Adoption Center requires HIV testing on either the birth mother or baby prior to placement.

*What is a home study?*

A home study is a written report that gives a current snapshot of the life of a prospective adoptive family. It is conducted by a social worker who meets with the applicants several times and gathers relevant information. The home study process typically takes 8-12 weeks to complete and includes in-person interviews, reference checks, background clearances, and at least one visit to the home, as well as education and counseling designed to prepare the family for adoption.

*Why is a home study needed?*

A home study is required for every agency, interstate, and international adoption, and it is prepared to help the courts determine if a stable environment exists for a family to

receive an adoptive placement. A home study must be completed in the adoptive parents' home state. For international adoptions, home study requirements must be met for the child's country of origin, the placing agency, and the United States government.

*Will we need a home study to adopt through this agency?*

Yes, the home study must be completed by Adoption Center for Family Building or another licensed adoption agency, for families who reside outside of Illinois or Indiana.

*What is the policy regarding open adoption?*

Adoption Center for Family Building supports open adoption but does not dictate the degree of openness in any adoption. Those decisions are made by birth parents and adopting parents.

*How old is the baby when you take him/her home?*

The baby typically goes home from the hospital with the adopting parents on the second or third day after birth. Final surrenders in Illinois are taken no sooner than 72 hours after birth. Although it is common practice, adoptive parents are not required to take the baby home prior to final surrenders. In Indiana, consents for adoption are typically signed when the birth mother is ready to be discharged from the hospital.

*What about the birth father's rights?*

When a birth father is identified in an adoption, a counselor contacts him to inform him of the pending placement. We also attempt to meet with him to obtain medical and social history and have him sign the necessary paperwork. Counseling is available to birth fathers who choose to be involved the adoptive placement.

In Illinois, a father may sign an unborn surrender prior to the birth. If a birth father does not sign, the attorney for the adopting parents arranges to have him served papers by a sheriff or process server. If the biological father is not identified, the attorney is required to publish notice on an unnamed father following the birth. The Putative Father Registry is also consulted for any registration by a birth father. Following these steps, the father's rights are terminated in adoption court.

In Indiana, a putative father may be served with a pre-birth notice and he may waive his rights to any further notice. Once served, he has thirty days to file a paternity action in court. An unnamed father has 30 days (after the birth of the baby) to file with the Indiana Putative Father Registry. There is also a requirement in Indiana to publish on an unnamed father.

### *What happens after the placement?*

You will go to court with your adoption attorney and receive an interim order giving you temporary legal custody. The adoption will be finalized three to six months after the placement (depending on the state in which you file the adoption). Adoption Center for Family Building will provide post-placement services prior to finalization. We will meet with you at least once in your home, and Illinois families are expected to participate in a total of three meetings during a 6-month post placement period. Indiana families usually have 1-2 post placement visits.

### *Can we be assured of confidentiality?*

Adoption Center for Family Building staff follows state regulations with respect to sharing identifying information of adoptive parents with birth parents. It is your choice whether to disclose last names and other identifying information. Last year, most of our clients chose to participate in an open adoption. If the adoption is not fully disclosed, Adoption Center for Family Building is able to act as the intermediary for the exchange of information, letters and pictures.

### *What happens during the initial consultation?*

You will meet with Linda, our Executive Director, or La'Shea, our Clinical Manager, to discuss your options and you will learn about the process so that you are able to determine the right path for yourself. The initial consultation typically takes between two and three hours and the fee is \$375. If you decide to proceed with an adoption following this consultation, you will submit an application to begin the home study and start down the path to adopting a child.

### *What does an adoption cost?*

Agency fees vary depending on services rendered. We can simply provide you with a home study or a full range of services. If you join our full program, we provide everything from home study through placement and post placement. In 2019, the average cost to adopt through this agency was \$31,519. This amount included all agency fees, agency expenses and birth parent expenses. This agency offers a reduced placement fee to families whose annual income is under \$100,000. The fee for an agency-assisted adoption is \$10,200, plus expenses. The agency also offers African American adoptive families a reduced (subsidized) placement fee. All services to birth parents are free of charge.

### *What does a home study cost?*

The application fee is \$450. The Illinois domestic home study fee is \$3,000. Post placement sessions are billed at \$400 per visit. The fee for an international home study

for Illinois residents is \$4,000. The fee for an Indiana domestic home study is \$2,100 and post placement services are billed at \$400 per visit. An international home study for Indiana residents' costs \$4,000.

*How do we begin the adoption process?*

- If you would like to schedule an initial consultation or attend a free information session, please call our office between the hours of 9 a.m. and 4:30 p.m., Monday through Friday.
- If you need home study services only, please download our agency application and mail it to our Illinois address along with the \$450 application fee.
- If you have already connected with a birth mother in Illinois or Indiana, please call us to discuss our Designated/Identified Adoption Program. There is a different fee schedule for this program which offers counseling and placement services for birth parents in Illinois and Indiana.
- To reach our office, please call us at: (847) 674-3231 (Illinois) or (219) 795-9900 (Indiana) or send us an email: [info@centerforfamily.com](mailto:info@centerforfamily.com). Birth parents may call our Expectant Mother Helpline 365/days at 800-869-1005. On-call counselors are available evenings and weekends.





# Adoption Center for Family Building *"Adoptions with Heart"*

## STATISTICS FOR 2021

### TOTAL NUMBER OF ALL ADOPTIONS: 19

**TIME FRAME\*** (Measured from the time adoption search begins until placement.)

Average (mean) waiting time: **20.44 months (program only)**

% of families adopting within 6 months: 33.33%

7 to 12 months: 0%

13 to 24 months: 44.44%

Over 25 months: 22.22%

**Once matched with a birthmother, the median wait until birth was 3 weeks.**

56% (baby born or about to be born), 33% (1-2 months), 11% (3-5 months)

### METHODS USED\*

Networking.....22%

Traditional Placement.....67%

Other.....11%

### FALL THROUGHHS

33% of matches fell through shortly before or immediately after birth (after birth is the more common time for a birth mother to have a change of heart).

### TOTAL COST\*

Average cost.....\$31,519.15\*

\*This average includes birth parent expenses (average \$2,067.18) and agency expenses (\$454.75).

(In addition, legal fees are paid directly to your attorney and vary per state. Legal fees and court costs average between \$2,000 to \$2,500.)

Under \$25,000..... 22%

\$26,000 to \$30,000.....11%

\$31,000 to \$32,000.....45%

Over \$33,000.....22%

- Average cost does not include legal, travel and miscellaneous. No substantial medical expenses for birth mothers were paid in 2021.

\*These statistics reflect data for clients in our domestic program who adopted in 2021.



# Adoption Center for Family Building

*"Adoptions with Heart"*

## Agency Fee Schedule

**Application**..... \$450

**Illinois Home Study**..... \$3,000

**Indiana Home Study**..... \$2,100

Home Study includes: Counseling and preparation, assessment of emotional, physical and financial stability, compliance with state requirements

- Post Placement visits \$400 each
- Annual Home Study update...Domestic \$1,000; International \$1,150
- IL Home Study for second adoption...\$2,200
- IL International Home Study...\$4,000
- IN Home Study for second adoption...\$1,800
- IN International Home Study...\$4,000
- Change of address update...\$450
- Additional fee for Expedited Home Study...\$600
- Embryo Donation Family Study...\$1,600
- Step-Parent/Relative Adoption...\$1,150
- Coordination with another agency
  - If you are working with more than one other agency/consultant, there will be an administrative fee of \$150 per additional agency/consultant

### **Program Services\***

Initial Consultation..... \$375

Program Fee..... \$6,800 (Due at 2<sup>nd</sup> consultation)

Program fee includes:

- second consultation
- website management
- multi-state marketing
- matching services
- supportive counseling
- Program participants are required to update their home study annually

### **Placement Services**

Includes: Case management, counseling, placement and post placement services

#### **I. Traditional Program** (Adoptive family is matched with birth mother and counseling services are initiated for birth mother)

Match Fee (1) ..... \$5,700 Plus expenses (2)

Placement Fee..... \$15,000 (3)

#### **II. Agency Assisted Program** (Client locates a birth mother and initiates services)

Birth mother Service Fee (1) ..... \$5,700 Plus expenses (2)

Placement Fee ..... \$4,500

(1) Match fee is non-refundable, but paid only once

(2) Additional expenses associated with an adoption include birth mother and agency expenses, newborn hospital care, legal costs

(3) Reduced placement fee for families with incomes under \$100,000

(4) Birth mother residing outside of Illinois or Indiana: match fee plus \$4,500 placement fee

(5) Reduced placement fee available for African American families. This agency is committed to diversity and insuring that African American birth parents have choices.

**Interstate Services..... \$700**

Applies only to families who do not reside in the state in which the baby is born

**The following is a list of possible expenses:**

**Birth Mother Living Expenses and Agency Expenses** – When a match occurs, an escrow is established to cover birth mother living expenses and agency expenses (i.e. birth parent counselor's mileage, tolls, meals, searches on Putative Father Registry, overnight mailings. Any remaining balance will be refunded after finalization.

**Newborn Hospital Care** - Typically covered under adoptive parent insurance.

**Training/Adoption Education** - No charge for ACFB adoption education classes, but there are costs for required training offered by outside resources.

**Background Clearances** - Fees charged for obtaining clearances are paid to a third-party vendor.

**Birth Mother Medical** – if needed

**Client Advertising** – Print or online (optional)

**Legal services and court costs** – Paid to attorney

**DCFS Subsidy Application Assistance** (if child has special needs) - \$1,500

**I understand that my adoption cannot be finalized until all fees have been paid-in-full.**

By signing this fee schedule, I acknowledge that I have received a copy of this fee schedule. Furthermore, I understand that this agency cannot guarantee that I will be approved as an adoptive parent, or that a child will be placed with me, or that the court will approve the placement.

Signed by: \_\_\_\_\_ Signed by: \_\_\_\_\_

Print name: \_\_\_\_\_ Print name: \_\_\_\_\_

Date: \_\_\_\_\_ Date: \_\_\_\_\_

**Note: Application fee is non-refundable. Fees are non-refundable once services have been initiated. There is a 3% service fee for all credit card payments \$1,000 and over. ACFB does not accept credit card payments for the placement fee. Fees are subject to change.**

Adoption Center for Family Building  
8140 McCormick Blvd. Suite 131  
Skokie, IL 60076  
847-674-3231

**DOMESTIC ADOPTION PROGRAM  
STEP BY STEP**

1. \_\_\_\_ Read through agency website ([www.centerforfamily.com](http://www.centerforfamily.com))
2. \_\_\_\_ Request and review information packet
3. \_\_\_\_ Attend Open House (Free 30-minute personal session with a Director)
4. \_\_\_\_ Schedule Initial Consultation (2-3 hours, \$375 fee)
5. \_\_\_\_ Submit Application to activate file (\$450 fee)
6. \_\_\_\_ Complete Home Study\*\*
  - Illinois - \$3,000
  - Indiana - \$2,100(Post Placement visits \$400 each)
7. \_\_\_\_ Prepare draft of "Dear Birthparent" letter
8. \_\_\_\_ Schedule a second consultation (2-3 hours)
  - \_\_\_\_ Email draft of letter for editing one week prior to meeting
  - \_\_\_\_ Bring pictures to meeting
  - \_\_\_\_ Program fee is due (\$6,800)

Our goal is to remain a small program with approximately 40 families waiting for a placement. In order to manage the size of our program, it may be necessary (at times) to implement a waiting list. The more open a family is to various situations, backgrounds and circumstances – race, ethnicity, drug and alcohol exposure, openness, health/mental health history – the more opportunities may be available. The agency cannot guarantee a placement.

**\*\*If you are seeking home study services only:** Please note that you do not need to schedule an initial consultation if you only need a home study conducted. If you have an identified adoption, are working with an out of state agency or attorney or wish to adopt internationally, you are welcome to proceed with the home study immediately.

April 2022

Center for Family Building  
8707 Skokie Blvd., Ste. 208  
Skokie, IL 60077  
847-674-3231

## Grievance Procedure

All clients of the Agency have the right of grievance on matters related to fair and equitable provision of the Agency services. The grievance procedure is as follows.

1. When a client files a grievance relating to service, an investigation of this complaint will be initiated within 2 business days.
2. The Executive Director is designated to accept all consumer complaints and maintain written documentation of complaints.
3. The outcome of the complaint investigation will be reported, in writing, to the client and to the DCFS Licensing Representative within 10 business day after the complaint is received.
4. Resolutions of all complaints shall be reported to the agency board of directors at its next meeting.
5. The client has a right to contact the Department of Children and Family Services for assistance. CFB staff will offer assistance to the client by providing the telephone number of this organization.
6. Client services will not to be denied, reduced, suspended or terminated for exercising a grievance.

# Client Reviews on Google



Linda Neill

Dear future parents, follow your hearts and don't give up! Adoption Center for Family Building is a caring, professional agency who will help you through the amazing journey of adoption. We adopted our 4 year old and 18 month old daughters through Adoption Center for Family Building. ACFB IS AWESOME!! We adopted our 6 year old daughter from another agency; our daughter is perfect, but our experience with that agency was less than good. We also had begun working with a couple of other agencies prior to ACFB and had unpleasant experiences. I mention these other experiences in this review because we actually have experiences to compare our ACFB experiences with.. The entire staff at Adoption Center for Family Building is caring, responsive and thorough. Maggie is someone who has impacted our lives forever...how can I put into words all that she is and did. Maggie was always honest, she set up realistic expectations, she cares for the families and birth mothers, she really & truly cares. Maggie is knowledgeable, compassionate, understanding and always quick to return calls. We truly cannot say enough good things about our experiences.



Penni Raphaelson

We had such a great experience with ACFB. We loved that they are a smaller agency so we felt that we got very personal attention, from the first meeting through placement we always meet 1-on-1 with staff. I could call at anytime and they knew who I was and I was able to get answers to my questions quickly. Once we were matched with my son's birthparents the staff at ACFB were so attentive (we only had 5 days from match to birth so things moved so fast) I really felt like we had 100% of their attention, even on the weekend. Even months after placement I felt very comfortable calling with questions. We look forward to working with ACFB again when we are ready to grow our family. I would 100% recommend them to anyone considering adoption.



Peter Lechman

We adopted 2 children using ACFB. They are wonderful. Their approach is professional yet warm and welcoming and we felt involved throughout the entire process. Their policy of openness regarding costs, typical wait times, number of placements, etc., was refreshing when compared to other agencies we looked at. We were well-supported throughout the process. We have recommended this agency to many other people and will continue to do so. They are truly an exceptional organization in every way!



Lisa Ritter

We had a great experience. We loved that the agency was small enough to know everyone and therefore really help and meet your needs. They helped us find our son, and we are so happy and in love! We could never say thank you enough! Our family is now complete and we have never been happier!



Jay Horan

We had a wonderful experience with ACFB. They were attentive to our needs and supportive. We were matched quickly and everything went smoothly. More than anything I was incredibly impressed by the support they give the birth mothers, a factor that I feel is often overlooked by most agencies. I would recommend them to anyone!



Tina Hiller

This adoption agency is great! Lots of personal touch and they truly care about the adopting families and birth parents. They continue to be a resource today more than 2 years after the adoption of our son.



Amy Crawford

We had a terrific experience with ACFB. Tobi was a great advisor and guide through the process. It's a small agency that truly cares about birthparents and adoptive parents. When an agency has only two counselors for adoptive families, and they are the Executive Director/Clinical Director and co-founders of the agency, with 50 years of experience between them, you can be confident you are getting a high-quality service. My spouse and I are a same-sex couple, and while there are other agencies that seem to do higher volumes of placements to same-sex couples, we thought ACFB was a good fit for us, and the agency always treated our relationship with great respect. I know there is no "typical" adoption experience, but we were fortunate to be contacted by a birthmom within six months of putting up our profile, and we adopted our son three months later. I have only positive things to say about this agency and especially Tobi.



Barbara Slargos

We worked with ACFB for the adoption of both of our children and were very pleased with the family-oriented and very knowledgeable practice. They knew us by name, provided us with a personalized adoption plan (which was different for each child), and guided us through each step of the way until our adoptions were finalized. We continue to keep in touch and donate to the agency so they can continue to do wonderful work helping connect hopeful adoptive parents with birthmothers.



Amber Nicole

I placed my daughter two years ago. And Mary was such a great advocate. I couldn't be more happy with the parents I chose to raise my little girl. We keep in touch daily.



Alicia Duffy

I was so impressed with ACFB's ability to empathize, their professionalism, and desire to be a resource for all parties involved. Very responsive and kind. We would work with them again in a heart beat.



James Kirkpatrick

Of all the adoption agencies we interviewed, ACFB was by far the best and the experience throughout the process was even better. My wife and I were motivated to get through the process quickly and they worked with our schedules, gave us sound advice and top notch referrals. We now have beautiful baby girls and couldn't be happier and we owe it all to ACFB.



Michael Lovesee

Our experience with ACFB was the best anyone could expect. Everyone was extremely personable and always available when we had questions or concerns.



Sandy Olney

My husband and I have adopted two wonderful boys through ACFB. I have no hesitation in recommending them to friends and other family members looking to adopt. They were with us through the whole journey and always had an answer for the many questions that we had and some of the struggles we encountered.



**Samantha Seabolt**

My whole experience with both my boys I gave to a wonderful family through this company was outstanding! I'd do it all over again.



**Jane Harel**

Amazing experience! I highly recommend this group to anyone looking to find a home for your child.



**Michael Bishop**

We had a great experience pre and post adoption.



**Jessica Fletcher**



**Amanda Reid**



**Gina Waldrop**



**Matt Horan**

The staff with ACFB has been wonderful to work with throughout this whole process. From our very first meeting, we were welcomed in with open arms and excitement to start this journey of our domestic adoption. The counselors that we dealt with personally in assisting in the home study completion and those that worked directly with our birth mother were exceptionally great. Having that support gave us the peace of mind for a process that can become very hard and stressful at times. Any family would be lucky to work with ACFB.



**Marjorie A**

I have worked with other adoption agencies, but ACFB really was my best experience. They had a true commitment to the success of everyone in the process from the birth parents to the children and their adoptive families. As a single adoptive mom, I thought ACFB was really thoughtful about how to help me through the adoption process. I also thought their overall methodology worked better for my situation than others had and that they were more compassionate all around. The adoption counselor, who was a birthmother herself was amazing throughout my fall through and then eventual successful placement. I now have my two beautiful boys and my family is complete. I couldn't be happier with the services of ACFB and would definitely recommend them!



**Gina E**

We had a great experience with ACFB adopting our twins. Everyone was very helpful and made sure everything went smoothly. They were always there to answer questions and guide you through.



**Marci Adams**

We had 2 great experiences with ACFB building our family through adoption. They were a pleasure to work with, highly competent and professional, sensitively balancing everyone's needs.



**Marlee Hasson**

Adoption center for family building is the best adoption agency in Illinois and Indiana. Their staff is very professional and caring. They really care about adoptive parents, birth parents and adoptees. Their resources are really top notch. I can't say enough how much they help adoptive families.



**Dan Phillips**

ACFB is staffed with wonderful, friendly professionals. They ushered us through the adoption process with just the right mix of support and expertise. I could not recommend them strongly enough.



**Olivier Pasquier**

Used their services from the IL office twice both for International (home study) and Domestic adoptions. Wonderful experience both times. Very helpful through the whole process and always ready to help accommodate for special circumstances



**Jacqui Scott**



**Tracy Van Slyke**



**Kathryn Kirkpatrick**



**Jessica Fletcher**



**Allcia D.**

We are so thankful for all the guidance, patience and expertise which allowed us to welcome our son into our family. Adoption Center for Family Building excels in supporting both the birth mom and adoptive family through this sometimes stressful - certainly life changing journey. We picked this agency after much research. We are so happy we did! They lived up to our expectations. Our expectations included to partner with an agency that provided support for adoptive family AND birthmom, know the legal aspects of adoption in IL, have a typical wait time of under a year and have reasonable fees for their services. We wanted to know that our questions would be answered in a timely manner. We never had to wait more than 24 hours for a response from them. Because they all have experience in the adoption triad, they could relate. Often times answering questions that I didn't even know I had. There was no sugar coating or false promises. Just the plain info and unwavering support. Our son and birthmom are welcomed and treasured members of our family -- thanks to Adoption Center for Family Building. We worked with Maggie. She is incredible. Perfect for her life's work. Mary was our birthmom's counselor. She, too, was amazing. They both kept us informed every step of the way.